

Under Performing Indicator Recovery Plan

2021/22 Quarter Three

Indicator Name

Performance on Appeal: Other applications

Current Performance

Target: 65%

Performance: 58%

Historic Performance

Performance on appeal – other applications						
Column1	16/17	17/18	18/19	19/20	20/21	21/22
Q1		75.00%	73.00%	74%	89%	69%
Q2		58.00%	100.00%	70%	86.66%	71%
Q3		60.00%	67.00%	83%	77%	58%
Q4		67.00%	85.00%	80%	71%	

Reasons for Current Under Performance

The rolling year performance for Other appeals was 7 dismissed out of 12 appealed. This dipped below the 65% target. There is not a particular pattern of those allowed and only 2 appeal decisions for other applications were received in Q3, 1 was dismissed and 1 allowed.

Actions to Improve Under Performance

(or reasons why this is not necessary)

None required although key features of the allowed appeals will continue to be monitored to ensure that no common themes occur, which would require a re-calibration of decisions.